Kōrero Mai: Let's talk

Key messages from the inaugural Dementia Mate Wareware Network hui

November 17 2022

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The first hui of the Dementia Mate Wareware Network was held on the 17th of November 2022. This booklet summarises the key messages that came out of the discussion. There are three chapters.

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The Dementia Mate Wareware Network is supported by:

Te Whatu Ora Health New Zealand

Te Aka Whai Ora Māori Health Authority

This booklet was produced by:

NEW ZEALAND DEMENTIA FOUNDATION

The opinions expressed in this booklet are the Network's own and do not necessarily reflect the views of Te Whatu Ora or Te Aka Whai Ora.

Background

This chapter outlines some useful information for understanding the context of the discussion.

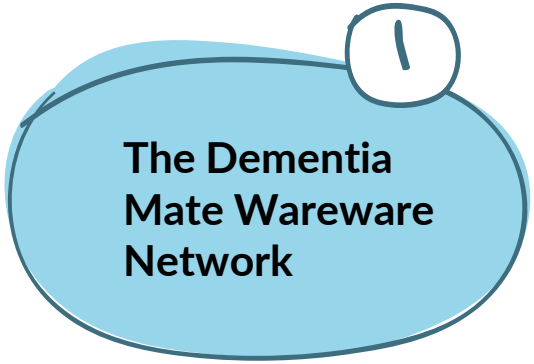
A Glossary

There have been a lot of changes in the health system. This can mean a new vocabulary! Here are some of the terms that we will be using in this booklet.

- **Governance** is about helping to guide in the right direction.
- **Mate wareware** is a Māori term for dementia.
- **The Dementia Mate Wareware Governance Ecosystem** is the overall name for the groups that have been drawn together to help provide advice to government about future care and support.
- **Commissioning** is a process to plan, buy, and monitor health and care services, alongside the community. The commissioning agency does not provide the services.
- **Te Whatu Ora** is Health New Zealand and **Te Aka Whai Ora** is the Māori Health Authority. These agencies replace the 20 different district health boards New Zealand used to have. They work in partnership with each other to plan and commission health services for the country. They also provide many health services, such as our hospitals. Te Aka Whai Ora has special responsibility to lead the way the health system responds to the needs of Māori people.
- **The New Zealand Dementia Foundation** is an independent national organisation that promotes best practice dementia care. The Foundation is contracted to support the Dementia Mate Wareware Governance Ecosystem by coordinating activities and helping communication.
- **Hui** is a Māori word for meeting.
- **Kōrero** is a Māori word for talk or discussion.

The building blocks

It is important to involve people and whānau affected by dementia mate wareware and people that support them when the government makes decisions about the future. Te Whatu Ora and Te Aka Whai Ora have set up two new groups to make sure that this happens. These two groups work together to provide advice to government about how we can make the Dementia Action Plan happen.



The Network provides the views and opinions of people who are involved with dementia mate wareware in Aotearoa New Zealand.



This group provides strategic advice to guide government. They listen to and work with the Network.

You can find out more about this governance system on the internet at https://www.nzdementia.org/Dementia-Ecosystem

The first Network hui (meeting)



Meeting
Hui

The Network met on online by Zoom on November 17 2022. On the day there were over 140 people involved in the hui. People joined in from across the motu (country), from Invercargill to Kaitaia.



Discussion
Kōrero

During the hui we broke into 18 smaller groups to talk. Each group had a scribe who wrote notes.



Summary
Tuhinga whakarāpopoto

The New Zealand Dementia Foundation summarised the key messages from the notes of the discussion into this booklet.

This is what we want the Network to be like.

This chapter summarises what the participants at the hui said about good communication and engagement for the Dementia Mate Wareware Network.

Participants at the Network hui said...

We want the Network to connect regularly.

1. **Nationally**

This first network hui was a great start. We want regular Zoom meetings where all regions and all types of people come together. This is important to prevent 'silos' where groups only talk among themselves.

2. **Regionally**

We want to be able to meet in our districts about local needs and projects. This is important because change is going to happen at a local level.

3. **By interest**

We want to connect together people who have lived experience or professional experience, knowledge, and skills in a particular topic. This is important so that these experts can have a voice in decisions about that topic.

4. **Online**

We want to be able to connect with the things we are interested in, what we have talked about, and the change that is happening, on the website, by email, and in newsletters.

Participants at the Network hui said...

We want to know that we are being listened to.

We want to know that something has happened because of what we have said.

We want to be able to see the trail of how our messages have influenced decisions, funding, and what is happening.

We want ongoing engagement with what is happening on projects. If there are barriers tell us.

We are here in the Network to help make genuine change.

Participants at the Network hui said...

We want the Network to be for everyone.



We want a wide range of people who work with people living with dementia mate wareware in the Network.

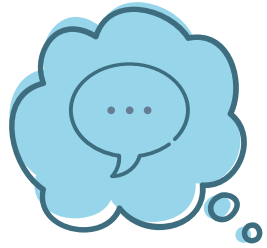


We want the Network to connect with people in the community.



We want to connect with people living with dementia mate wareware in a way that is comfortable for them.

We want Māori front and centre, and we want kaumātua groups to be consulted. We want Pasifika representation and voices.



Local grassroots connections and conversations are going to be important. It is going to take outreach.



Network members, dementia organisations, and community organisations have the relationships to help make this happen.



Some notes to the organisers

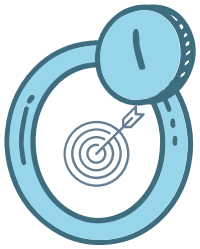


This is what we want for the Dementia Mate Wareware Ecosytem.

This chapter summarises what the hui participants said was needed to be able to commission services that meet needs and make a difference.

Participants at the Network hui said...

10 key messages



Well informed

We want the system to find out about what services already exist and are working well.

We want the system to be able to identify and respond to gaps.



Well funded

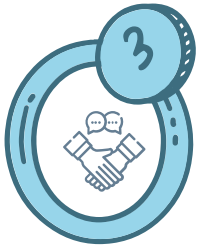
We want good ongoing funding for existing services.

We want funding for comprehensive services throughout the dementia journey.

Post-diagnostic support is a priority.

We want an increase in the capacity of existing services, not just demonstration projects.

We want extra funding for other innovations and reaching priority groups.



Well integrated

We want services that connect and collaborate.

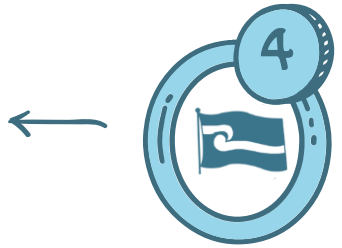
We want people to have a seamless experience across time and between services.

We want people to be supported to know what they are entitled to and the options that are available to them.

We don't want competition between service providers.

Partnership with tāngata whenua

We want a genuine commitment to te Tiriti o Waitangi.
We want older Māori and whānau to be fully engaged.



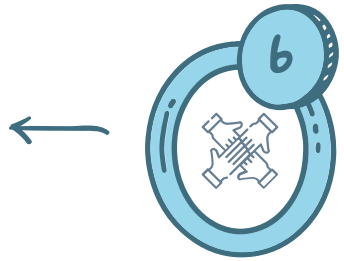
Partnership with professionals

We want well-trained and person-centred professionals throughout the dementia journey.
We want timely diagnosis. Helping general practice professionals to be confident, timely, and positive when making a diagnosis is a big priority.



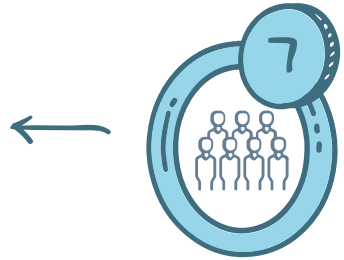
Partnership in commissioning

We want genuine partnership.
We want commissioning to be led from the ground up.
We want co-design and co-production.



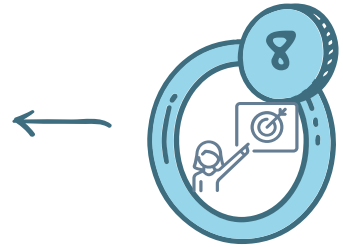
Partnership with the public

We want to reduce stigma.
We want to promote brain health.
We want to engage with the public.



A feedback loop amongst all partners

We want on-going feedback to know if projects are working on the ground, so that we can adjust them if they aren't. If we share successes and barriers then we can learn from each other and build on best practice.
We want to measure impact.





Consistent

We want everyone to have access to information and services, regardless of their cultural identity, where they live, or how old they are.

We want one-stop shops.

We want an agreed pathway and community service model.

We want consistency in information.

We want a joint sense of purpose so that we are all on the same page.



Flexible

We want service options that adapt to best serve people according to cultural identity, where they live, and how old they are.

We want support packages that are personalised and adaptable.

We want the funding process to know about and allow for local differences and needs. We want services that reflect the local community.

We want a respite system that is more flexible, has more capacity, and is more focused on the person living with dementia.

We want services that can help people to live well with dementia mate wareware, not just meet their basic needs.

Thanks!

Ngā mihi nui ki a koutou katoa.
A huge thank you to everyone who took part in the first Dementia Mate Wareware Network hui.

Do you have any questions or comments?
You can email info@nzdementia.org

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